

## **Annex 2 – Council Plan Outcomes – Action Updates**

### **Well paid jobs and an inclusive economy**

- 1 The Executive Member for Economy and Strategic Planning has agreed an outline process to develop an inclusive economic strategy, developed in partnership with residents and with the business community. To support the development of the strategy, a process similar to that used for the MyCastleGateway, MyYorkCentral and MyCityCentre consultations is proposed, building on the methodology used in that work. Beyond the publication of the strategy, those businesses, organisations and communities involved in its development will be invited to join a new Economic Partnership for York
- 2 The Financial Inclusion Policy is currently under review following last year's scrutiny work alongside a review of funding strategies. The council continues to support the home energy project, with a dedicated officer supporting people with energy efficiency measures.
- 3 Discussions are underway with Make It York, taking into consideration the initial thinking on the Economic Strategy. This will also require the input of the new Chair, Greg Dyke.
- 4 As part of Inclusive Growth funding, a proposal is being brought forward to create a dedicated officer to work alongside community hubs, to:
  - support the community groups running the hubs to work through issues and consider future developments to enhance their offer;
  - enable the existing hubs to further develop their support around learning, employment and entrepreneurship;
  - build connections with local businesses in order to raise awareness of what's going on locally and increase community engagement;
  - actively seek new volunteering opportunities on an area basis in order to increase the range of opportunities offering experience and skills development and in return support for local projects and businesses
  - trial at least two new hubs in wards not currently served.
- 5 A refreshed Business Friendly Council working group has been established, bringing together business-facing services in the

council. This group has fed into York Business Week and produced a leaflet summarising services supporting businesses.

- 6 A procurement event was held as part of York Business Week, and several supplier events recently have promoted opportunities for local supply chains, to promote opportunities for local businesses.
- 7 York's Secondary Heads and Principals Forum, working with York College, are proposing to pilot new alternative curriculum pathways for students at 14+ to help those identified as at risk of becoming NEET to make early steps towards employment. Work would initially focus on the Construction and Health & Social Care sectors, seeking to provide practical skills linked to clear economic opportunities and provide challenge to traditional workforce gender imbalances in those sectors.
- 8 York continues to engage fully with discussion across the region to secure devolution. The Government announced a forthcoming white paper on English Devolution which provide further clarity on national policy as local discussions continue. The Economic Growth team are working with both LEPs to ensure York is fully represented in Local Industrial Strategies.
- 9 The Guildhall redevelopment is in construction with a completion date mid 2021 which will provide flexible modern office space for small businesses. A Planning application has been submitted for commercial space as part of the Castle Mills scheme. Work has commenced to explore the use of CYC land on York Central to support small businesses, in line with the wider occupier strategy.

### **Getting around sustainably**

- 10 Briefs for a number of studies (on public transport in York, and measures to improve bus services on Fulford and Wiggington Roads) are in preparation. A bid to West Yorkshire Plus Transport Fund for measures to improve walk/ cycle/ bus access to Castle Gateway area has been submitted, contain a proposed allocation for considering ways to improve the routing of bus services in York city centre. A Local Cycling and Walking Infrastructure Plan is about to be developed as part of a refreshed Local Transport Plan. We have been working closely with York Civic Trust and partners to look at their transport strategy work.

- 11 CYC continues to play an active role in lobbying for improved rail connectivity for York. The Council has regular meetings with the rail industry, Department for Transport and HS2 and is an active participant in Transport for the North, West Yorkshire Combined Authority and East Coast Mainline Authorities group. Provision to re-establish a station in Haxby is contained within the Local Plan and we will work with stakeholders to develop any potential proposal that may come forward in the future.
- 12 A new Fleet Strategy is being developed and will be taken to Executive in March 2020. This suggests a range of actions to continue to move the council's vehicle fleet to low/zero carbon over the course of the Council Plan cycle.
- 13 A draft EV charging Strategy going to Executive in March 2020 that sets out our intentions to invest in the public charging network to increase the number of charge points, and the reliability of them. We are also making progress with HyperHubs. Having secured all of the necessary funding, we are about to issue the tender to get the first two sites built. We anticipate opening the 2 sites in September 2020, which will provide 16 charging bays (8 Rapid and 8 Ultra Rapid) constituting a significant addition to the network.
- 14 The council continues to working in partnership with bus operators to deliver York Clean Air Zone with grants already having been awarded. The CAZ will be bus only and will cover the area within and including the inner ring road. Air quality monitoring is ongoing across the city and shows a continuing downward trend in air pollution. Traffic pollution levels in Fulford Main St have fallen low enough to permit the removal of Air Quality Management Area designation. 21 new fully electric double decker buses to be delivered between December 2019 and March 2020 to serve 3 park and ride sites (Askham Bar, Grimston Bar, Designer Outlet).
- 15 The sustainable transport elements of the York Central S106 agreement have now been agreed and we are working with the developers to mobilise to implement the Framework Travel Plan once we have received positive funding announcements on HIF/ WYTF+/ TCF.
- 16 There is an ongoing workstream through the York Quality Bus Partnership to improve bus services. This includes a programme agreed with York District Hospital (YDH) to reduce delays on

Wigginton Road caused by traffic entering/ exiting the Hospital. This is a multi-agency approach including CYC Highways Regulation, public transport, YDH, bus operators and the I-travel team, promoting sustainable mode access to YDH, delivering travel behaviour change.

## **Good Health and Wellbeing**

- 17 CYC is a leading member of the Health and Wellbeing Board. The Board has reaffirmed its commitments to improving the wellbeing of local people. The All Age Learning Disability Strategy was launched in October by the multi-agency Learning Disability Partnership. Over the coming year, detailed action plans will be developed by four priority working groups. The Mental Health Partnership is leading the city's drive to implement the Trieste Model, enabling people to gain the support they need for their mental health and wellbeing at home, or in the least restrictive environment possible.
- 18 The People Helping People strategy continues to provide the overarching framework for social action in the city, promoting impact volunteering initiatives, connecting citizens to city challenges (for example our Community Health Champions programme which has recruited 75 volunteers and connected 1,340 to various initiatives ). York CVS have also developed a new Volunteering Directory complementing Live Well York. The Suicide Prevention Delivery Group is taking forward an action plan including looking at training for other agencies and individuals.
- 19 The council is promoting a 'good help' model and promoting the methodology of 'Radical Help', stimulating innovation and experimentation to find what truly works for people with diverse needs. The council is working closely with health partners and the voluntary and community sector to develop a whole system approach to prevention, anticipatory care, building community capacity and asset based community development. We are connecting social prescribing, local area coordination, community health champions and health navigation to the development of Primary Care Networks and Integrated Care Partnerships.
- 20 The Older Person's Housing assessment has been completed with the results used to help determine priorities. Progress has been made on Haxby Hall with a new contract to be signed in the New Year.

- 21 The Age Friendly York Programme was launched June 2019, with governance structure now agreed with reporting lines to the HWBB Ageing Well Partnership. Around 100 people will be involved in a 'Citizen Group' to advise on the development of the programme.
- 22 The Better Care Fund is continuing to support substance misuse services, and to develop new approaches for the people affected by these issues. Work continues to reduce rough sleeping in York with a reduction in the number of rough sleepers in the city from 9 to 7 over the last year and supported homeless people to access vaccinations. We are engaged in the Multiple Complex Needs Network.
- 23 York's Local Area Coordinator (LAC) programme and Social Prescribing programmes continue to be at the forefront of national policy development. The expansion of LAC remains a priority for Adult Social Care reflecting our asset based approach, alongside the expansion of Talking Points. These continue to reduce waiting times for social care referrals and are connecting people to local solutions and activities through the LAC's.
- 24 A draft Sport and Physical Activity Strategy has been received by the Health and Wellbeing Board. The council Sports Development and Physical Activity Service delivers events and activities targeted towards excluded groups, develops new opportunities in communities, and sustains sports clubs and groups around the city. A Healthy Weight Declaration has been signed by Executive Members and the Director of Public Health. Public Health are working with CYC's planning team to develop supplementary documents as part of the Local Plan.
- 25 An All Age Autism Strategy has been published in addition to a Mental Health Strategy for York, an All Age Learning Disabilities Strategy and a Carers Strategy.
- 26 The 'York Becoming a Good Help Place' city co-design event took place in September. The subsequent Good Help programme to be funded by the National Lottery will be confirmed in early 2020 and will enable a shared city narrative on Good Help and community of practice to evolve and specific Good Help service experiments to be identified. Building on the momentum of the September event, the YorOK Board has already adopted the principles and reference within the new Council Plan reflects collaborative city leadership.

- 27 Safeguarding remains the highest priority across services. Both Adults' and Children's Safeguarding Boards/Partnerships are reviewing their approaches to ensure all services across the city put the safety of our residents at the heart of their work.

### **A Better Start for Children and Young People**

- 28 Additional resources have been put in to the Communities Team to strengthen the work of communities, local organisations and agencies in support of families. The Resilient Communities Working Group are working on an options paper for the development of community hubs across the city.
- 29 An improvement plan and monthly board are in operation for Children's Social Care with LGA as critical friend. Peer review activity is also in place. No children allocated to a non-qualified social work worker (except the Transition Team for children moving across to adult services.) This is in the young person's best interests and is agreed practice for the service. Performance improvements include:
- CIN visit timeliness - target 80% - current performance 78.3% (last reported to Board 4th December 2019) ( was 69.78% in April)
  - Child Protection visit timeliness – target 95% - current performance 95.4%. (last reported to Board 4th December 2019) in April this was 47.09%.
  - Children in Care visit timeliness – target 95% - current performance 95%. (last reported to Board 4th December 2019)
  - In year monitoring shows 98% of all referral decisions in October were made within 1 working day. (last reported to Board 4th December 2019)
  - Overall Annex A accuracy score - target not to exceed 5% - October accuracy score 4.95% (last reported to Board 4th December 2019)
  - Single Assessments completed within 45 days – target 95% - current performance is at 74.9% (18/12) A lot of excellent work is

being done by front line social workers on improving assessment timeliness and ensuring quality assessment.

- 30 The reflective supervision model has now been rolled out to all managers and permanent posts being appointed to, further interviews taking place for middle managers and social work vacancies.
- 31 There has been an improvement in KS4 attainment and progress for disadvantaged children and young people in 2019. The York Schools and Academies Board has put in place resources to support improved secondary school attendance in 4 schools where the attendance of disadvantaged pupils is a concern. A city wide improving attendance workshop took place on 17th January, this will include opportunities to learn from best practice regionally and from schools in York.
- 32 An ESIF-funded project is focused on supporting young people aged 15-24 to move into employment and apprenticeships through providing 1:1 IAG, job coaching, employability skills and supporting confidence building. Registrations on the programme in the 18-24 age group are currently above target (112%). The Business Engagement Officer (Skills Team) is working with employers, mainly SMEs, to support them to offer routes to employment through work experience, taster sessions, apprenticeships and supported internships. The Skills team continues to support maintained schools and academies to get the most out of use of the apprenticeship levy. In 2019 Clifton Green Primary School was highly commended at the national apprenticeship awards and won the regional heat for its use of the levy. The Career Ready programme for sixth form students wanting to go in to employment or apprenticeships at 18 has recruited 60 young people. The Skills team are running a programme of sector specific recruitment events in 2020.
- 33 CYC and the CCG have supported York Mind with match funding to make a successful bid to the Department of Health and Social Care to expand the roll out of their Arts Award Programme. The project focuses on expansion of provision to a wider age group, expanding the variety of 'life skills' themes into sessions. The purpose is to support the mental health prevention and recovery agendas, and enhance integration between local authority and CAMHS provision.

- 34 The Early Talk for York Project is underway. The project 'Early Talk for York' is based around the intake into three primary schools to the west of the city aims to improve outcomes in speech, language and communication at age five. The project is a collaboration between partners across CYC, schools, early years settings and health, and aims to build capacity in the local area to support children and their families 0-5. To date the training programme is taking place and a speech and language therapist has been deployed to work specifically in the project area. The focused work from the family learning team and an online and physical marketing campaign to raise awareness of early childhood development has also been put in place. The project is designed to be 'proof of concept' with evaluation being conducted by Huntington Research School supported by local universities.
- 35 A new post of Head of Culture & Wellbeing has been established to drive the strategy forward. The appointee, who starts in January, will create launch activities, develop appropriate work plans for each strand, funding applications, etc. working to the Cultural Leaders Group. She will also put in place new, more representative partnership structures, to ensure buy-in from all stakeholders. CYC has worked with partners to appoint an independent chair of the York Cultural Education Partnership (CEP). This has led to a re- invigoration of the CEP which has been re-named REACH and the development of a new strategic plan. The Chair has started a programme of visits to schools and is working with CYC to develop a programme of activity to raise the profile and accessibility of the arts and culture offer with schools. This includes out of school activities and the development of a programme of cultural experiences through better connecting the cultural offer with schools.
- 36 Recruitment of foster carers is up 400% on last year and a new campaign will be launched in January. We continue to be one of the only Regional Adoption Agencies in the country that is sufficient.
- 37 A capital programme has been put in place for improving York's play areas including a process for a) carrying out a quality assessment of CYC and local councils' play areas, b) using the assessment to direct investment, and, c) allocating a fund to be used to contribute to larger scale investments in partnership with community groups.



## **A Greener and Cleaner City**

- 38 The new Climate Change Policy and Scrutiny Committee has met 4 times and is shaping its work plan. Work is underway to increase the staffing resource available to support this agenda.
- 39 The Council's budget process includes additional staff capacity to drive forward a Climate Change Delivery Programme to achieve the agreed target of zero carbon by 2030 for the city of York.
- 40 A decision to extend Graffiti removal to some private property has taken place and a new team focusing purely on graffiti removal has been created.
- 41 A study will be commissioned in early 2020 to look at the current waste collection methodology and the options for achieving provision of green bins to more houses, kerbside food waste collection and the range of plastics currently recycled
- 42 Work has been prioritised to concentrate on two Supplementary Planning Documents 'Green and Blue Infrastructure ' and 'Carbon Reduction, Renewable Energy and Sustainable Design and Construction'.
- 43 Café West is now using all Vegware inc. Coffee cups, lids etc. which is collected in the green bins then collected by Forge to be made into compost, launched in July and proving very successful to date
- 44 The current plans for flooding have been reviewed by the Emergency Planning Team with the teams that respond. We continue to work with the Environment Agency to ensure the city improves its mitigation and resilience to flooding.

## **Creating homes and world-class infrastructure**

- 45 Phase 1 of the public hearings into the examination of the Council's draft Local Plan took place at York Racecourse over four days ending on 18 December 2019. The views of the Planning Inspectors in relation to the soundness of the submitted plan and legal compliance are awaited before moving to Phase 2 hearings – perhaps in early summer 2020.
- 46 Significant Capital programme schemes include:

- **York Central:** Outline planning permission has been finalised, with a further Reserved Matters application for the first phase infrastructure in development pending government announcement on HIF funding. This will facilitate the early delivery of commercial space and homes on the site. Work is underway to explore provision of sustainable council housing on York Central and to develop CYC land on the site to support small businesses. The York Central design guide which is part of the outline planning permission sets out high sustainability standards for all future development.
- **Guildhall:** redevelopment is in construction with a completion date mid-2021.
- **Castle Gateway:** full business case will be considered by Executive in Jan 2020. February will see the Planning Committee consider the first two detailed planning applications to facilitate the removal of surface car parking from around Clifford's Tower and deliver the masterplan for the area.
- **Community Stadium:** The Community Stadium Complex is now in its final onsite fit out, testing and commissioning phase before opening to the public early in 2020. Stadium test events will be starting to take place over the coming weeks to gain the required Stadium safety certificates and licences. The adjacent commercial development to the Stadium is also well advanced, with the IMAX Cineworld opening to the public in December 2019, and confirmed lettings for Hollywood Bowl, Adventure Mini Golf Centre, Zizzi's and TGI Friday restaurants. The commercial development, together with the Council leisure facilities, representing a significant new leisure offering for residents in 2020.
- **Housing Delivery Programme:** is now on site at Lowfield Green with the first homes due to be delivered by the end of 2020. Planning applications for 3 further sites will be submitted by July 2020. Work is underway to extend the extra care /independent living schemes at Marjorie Waite Court and Lincoln Court with work due to complete late 2020/early 2021. Newbury Avenue bungalows due completion early 2020. Architects appointed and Shape Homes York set up to sell council-built homes with web site due to be launched. Feasibility studies progressing on Burnholme, Duncombe Barracks and Ordnance Lane /Hospital fields Road.

47 We are currently working with Leeds City Region Energy Accelerator to model energy efficiency retrofit improvements to a range of

archetypes of council housing stock to reach as close as possible to zero carbon. Additional capital in the budget this year is planned to fund a pilot to be used as a basis to roll out to rest of stock.

- 48 The older person's housing assessment has been completed and will help determine priorities. Progress has been made on Haxby Hall and a contract due to be signed in early 2020.
- 49 Work continues to reduce rough sleeping with a reduction in the number of rough sleepers in the city from 9 to 7 over the last year. The recently-appointed Rough Sleeper Housing Navigators are making a real difference to rough sleeping working alongside our already established services to continue to reduce rough sleeping further.
- 50 Free Wi-Fi now includes Coppergate and planned to be available in and around the Community Stadium. Through the Gigabit Voucher Scheme, full fibre connectivity has been successfully delivered to 40 businesses in The Shambles using £100k DCMS funding. There are plans to extend to around 20 more businesses nearby which have expressed an interest. A further £450k DCMS funding has been secured to deliver full fibre to Fossgate and Walmgate with a view to completion by summer 2020. Further roll out to Stonegate, Grape Lane and Low & High Petergate is planned to start in early 2020. CodeYork volunteers are being recruited with a view to start new after school clubs after February 2020 half term.

### **Safe Communities and culture for all**

- 51 The Council has invested addition £250k into a Safer Communities fund, alongside additional highways funding to boost ward funding. Walkabouts around wards have been introduced to identify priority projects with the communities. 2 new community involvement posts have been created to add more community development capacity, including one focussed on working with minority groups.
- 52 The People Helping People strategy continues to provide the overarching framework for social action in the city, promoting impact volunteering initiatives, connecting citizens to city challenges. For example our Community Health Champions programme has recruited 75 volunteers who are passionate about communities and are leading a variety of health, wellbeing and physical activity initiatives that have connected to 1340 beneficiaries. York CVS have

also developed a new Volunteering Directory complementing Live Well York.

- 53 At a city level, partners continue to support social prescribing, with the Ways to Wellbeing Service recruiting a further 5 Social Prescribing Link Workers, utilising funding within the new GP contract. This reflects the national roll out of social prescribing building on the national Loneliness Strategy - 'A Connected Society'. This complements the work of the majority of Ward Committees who had identified loneliness as a local priority and who we might support people living with dementia, through working with the York Dementia Action Alliance.
- 54 The MyCityCentre activities to involve the community and city businesses in developing solutions for the future of the city centre are being taken forward. A preferred engagement support provider has been identified and the engagement plan is currently being worked up. The project stakeholder group meets for the first time in January, with consultation to commence from February 2020. Work towards Purple Flag accreditation will begin in 2020.
- 55 A new community programme for Castle Gateway has been introduced which seeks to engage new audiences and communities. The Council is also working with the York Cultural Education Partnership to develop a programme of activity to raise the profile and accessibility of the arts and culture offer with schools. This includes out of school activities and the development of a programme of cultural experiences through better connecting the cultural offer with schools.
- 56 Having agreed an overall citywide cultural strategy, a new Head of Culture & Wellbeing post has been created to drive this work forward. This role will report to the Cultural Leaders Group and will start in January.
- 57 In line with the legislative requirements for a three year Community Safety Strategy, Safer York Partnership are in the process of identifying the new priorities that will be published in the 2020-23 Strategy. These will be discussed at partnership workshop to be held in January.
- 58 One of the ways the Council is taking a more active role in tackling discrimination across York is through a new Community Involvement

Officer undertaking targeted work with minority groups to better understand their experiences and aspirations. The Human Rights Board, of which the Council is part of, has been working on a research project around young people who are Not in Education Employment or Training (NEET), which has resulted in developing new vocational opportunities for those who could fall within that group in the future. There has been considerable work on the York Armed Forces Covenant, including a relaunched forum who are taking forward actions to support the needs of this community.

- 59 In beginning a fresh push around Community Hubs, we have defined and agreed our approach, what we expect from them and how they can be most effective, drawing on the learning from the last few years. A post has been appointed to drive the roll out of new hubs. We are also exploring accrediting and recognising community hubs which have been set up by other organisations or by communities themselves.

### **An open and effective Council**

- 60 The council has undertaken budget consultation over the autumn to identify views on Council Tax levels, Social Care Precept, Capital Investment and Council Plan priorities. This has informed budget proposals which will be presented to Executive Decision sessions in January.
- 61 Key stakeholder groups, including staff and Councillors, have been consulted to identify key themes to be addressed in an Organisational Development Programme. An action plan is currently being developed to address immediate issues and longer term focuses.
- 62 Ongoing work continues with a wide range of major and minor digital projects. Larger projects include the Transport based STEP programme, continued implementation of the Councils Customer Relationship Management System, replacement of Waste Management System and the procurement of the Managed Services ICT Infrastructure contract. User-centric design principles used within our key programmes of work to ensure they are built around the needs of residents.
- 63 Executive recently received an update on refreshing the council's approach to equalities. The council currently pays the real living

wage and further increases to this will be considered as part of the budget round.

- 64 Further work will build on our current Social Value Policy to ensure it is aligned with our climate change ambitions.